



CROSS BORDER TALENTS

RECRUITING TALENTS SINCE 2001

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Brief client description

Our client has its roots in the Rhein-Neckar Metropolitan Region located in South-West Germany. Founded in 1962 it has a long history of providing first-class Electrical Engineering and IT services. Still family owned, values like quality, trust, and long-term relationships are at the center of all activities. Our client covers everything from electrical installation, access security and passive IT infrastructure to comprehensive facility management.

Our client has emerged as an IT service provider specializing in IT Infrastructure, IT Security, IT System Integration, and IT Managed Services. Together with their international subsidiaries in Singapore, USA, India and China, they provide remote support services 24x7. Therefore, no matter what time of day or night, there is always highly trained staff available to support its customers across the globe with individual, personalized, and tailored solutions.

Responsibilities and activities

- Providing rock solid global operations (24x7).
- Working 3 rotating shifts.
- SLA work
- Managing phone calls and emails
- Ticket creating and handling
- Prequalifying and first troubleshooting of global network issues
- LAN, WAN (incl. Acceleration), WLAN
- Network Access Control
- Proxy
- Next Gen. Firewalls
- Remote Console
- DNS & DHCP
- Troubleshooting and tracking of global WAN issues with internet service providers
- Creating network documentations
- Ensuring rock solid operations of the global network infrastructure

Candidate's academic qualifications, professional skills and languages

- 1 - 4 years of experience in working with heterogeneous networks.
- Good understanding of Routing/Switching (**CCNA recommended**)
 - OSPF, BGP, MPLS, VPN, ACL
 - VLANs, Trunking, Ether-Channel
 - Spanning Tree Protocol
- Experiences in troubleshooting recommended with at least three of the following vendors/products:
 - CA Spectrum for network monitoring
 - Cisco Catalyst / ISR / WAAS / ASR
 - Aruba wireless LAN solutions
 - ForeScout NAC
 - BlueCoat Proxy Servers
 - Riverbed SteelHead
 - Palo Alto Networks Next Gen. Firewalls
 - Perle/IOLAN Remote Consoles
- Experiences in working with Network Monitoring (CA Spectrum recommended).
- High commitment in continuous personal and technical development required.
- Ability to work in a global Team.
- Fluent English.

Key Information

Position: Network Engineer - 1st Level Support

Experience: 1 to 4 years

Location: Târgu Mureș, Romania

Language(s): English

Submit your application to:

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